

TO CONTACT US:

Your therapist is: \_\_\_\_\_

Extension #: \_\_\_\_\_

CRISIS OR EMERGENCY SITUATIONS:

When emergency circumstances occur, we recommend that you use one of the publicly funded Emergency Services, which are staffed on a 24 hour basis; or go to your nearest hospital emergency room.

CRISIS & EMERGENCY NUMBERS

Good Samaritan Crisis Care            224-4646

Suicide Prevention Center            229-7777

Miami Co. Mental Health Center      335-7148

MIDWEST BEHAVIORAL CARE, LTD.

(937) 454-0092

Dayton North

3821 Little York Road

Dayton, OH 45414

Dayton South

28 East Rahn Road

Suites 105, 107, 110

Kettering, OH 45429

## Welcome to Midwest Behavioral Care

Midwest Behavioral Care is a multi-disciplinary group mental health practice with offices located throughout western Ohio. We provide clinical and educational, and mediation services for individuals, families, and businesses of all sizes.

MBC is owned by two licensed psychologists: Stephen W. Pearce, Psy.D. and Debra K. Sowald, Psy.D.,LPCC. Other professionals include independently licensed psychologists, clinical social workers, and counselors possessing skills to meet the varied needs of our clients.

It is MBC's goal to provide you with the best service possible. Ask your therapist any questions you may have regarding your treatment. If you have any questions regarding insurance, billing, or authorization, please call the Administrative Office for assistance.

## Financial Policy:

In order to keep your cost of healthcare services to an absolute minimum, we have adopted the following policy:

- Midwest Behavioral Care will bill for professional services based upon the amount of professional time utilized by the delivered service. Fees are based on the length of sessions. A standard session time is 50 minutes, allowing 10 minutes for required documentation.
- It is your responsibility to inform Midwest Behavioral Care of your primary insurance coverage. If your coverage changes, it is your responsibility to report this.
- The responsibility for payment for all services is yours, regardless of whether or not you have health insurance. All fees not reimbursed by insurance will be billed to you. Co-payments are to be given to your therapist at the time of your session. Each session will be charged a separate co-payment fee, even if multiple sessions occur on the same day.
- A \$5.00 fee will be added to your account if billing is required to collect a co-payment due.
- If your insurance policy has a deductible feature, it is your responsibility to pay the full fee of the session if a claim is denied because your deductible is due.
- If you have secondary insurance, it will be your responsibility to collect from this insurance company. MBC does not consider secondary insurance a responsible party for payment of services.
- If you are not covered by insurance, you are required to pay the full professional fee at the beginning of your appointment.

Call Midwest Behavioral Care's office (454-0092) at least 24 hours prior to cancelling or rescheduling your appointment. If you do not notify MBC, you will be charged the full session fee for each missed appointment